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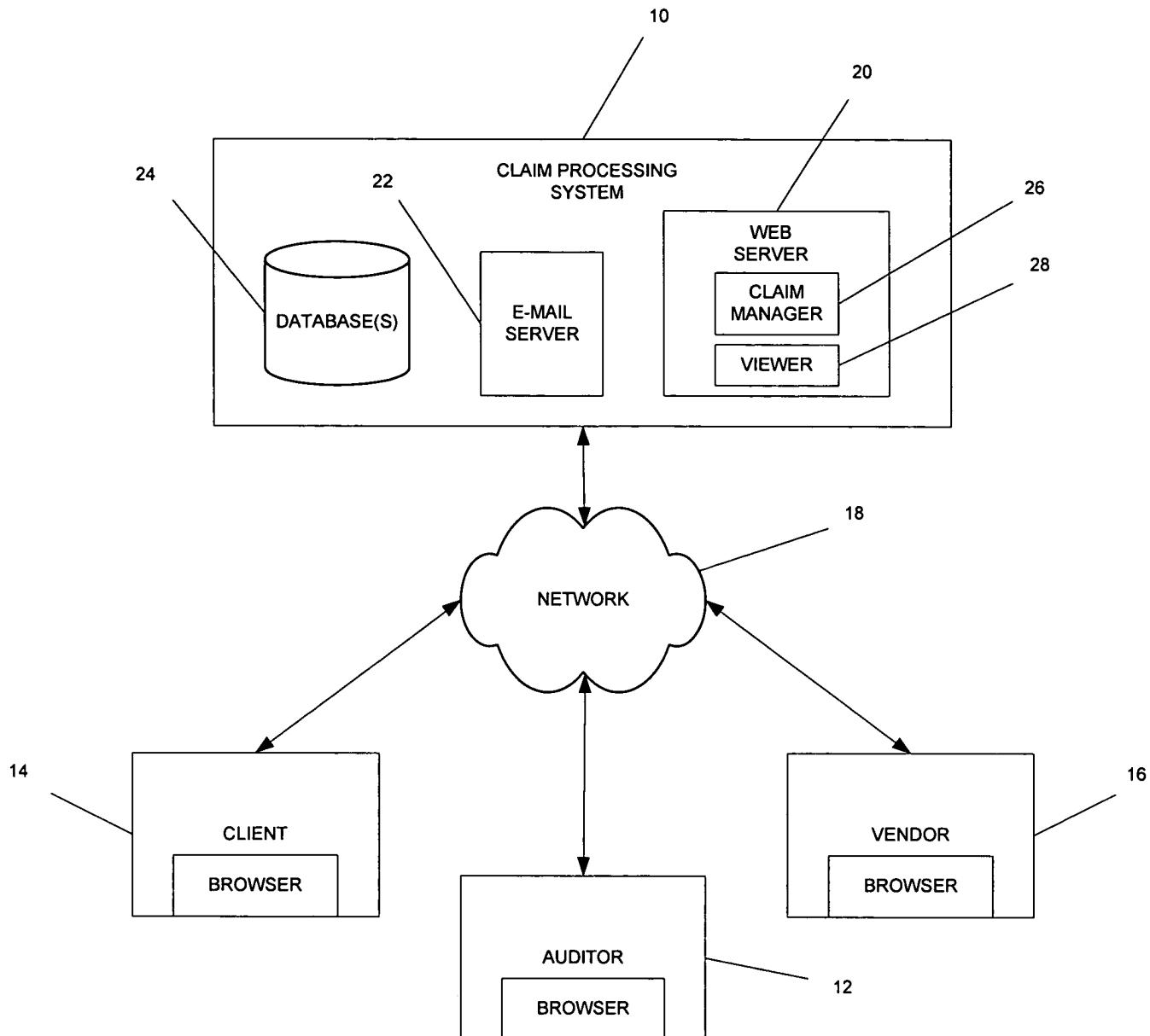


FIG. 1

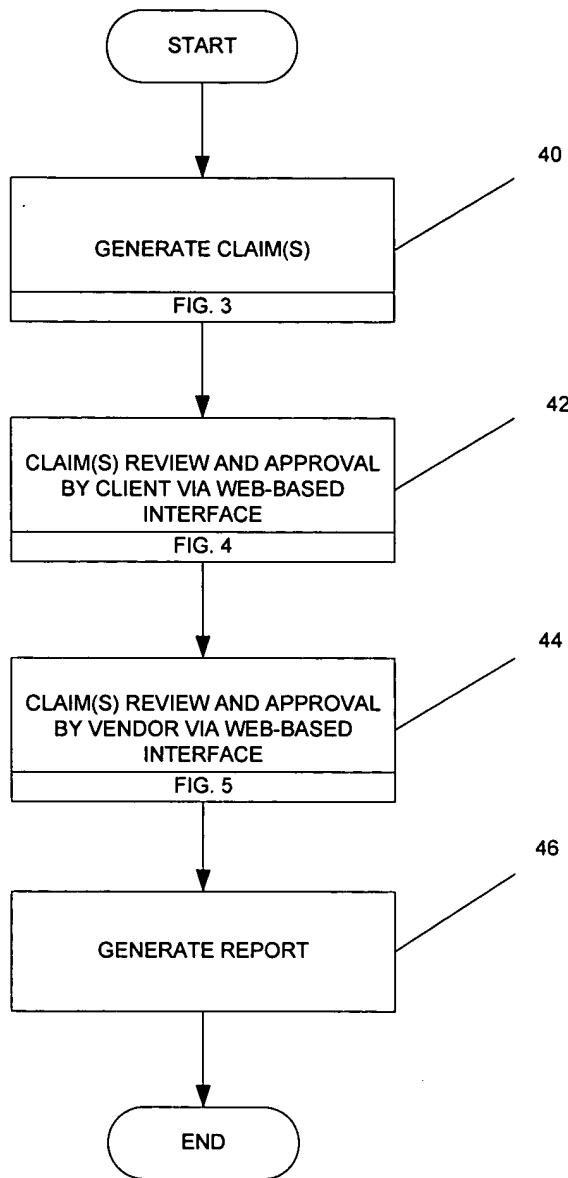


FIG. 2

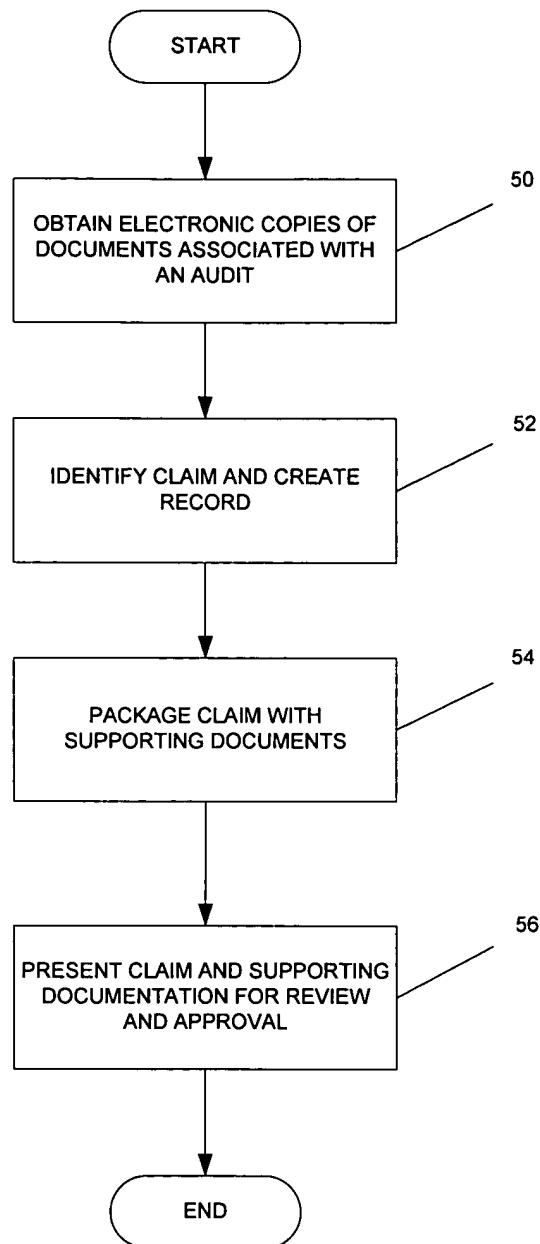


FIG. 3

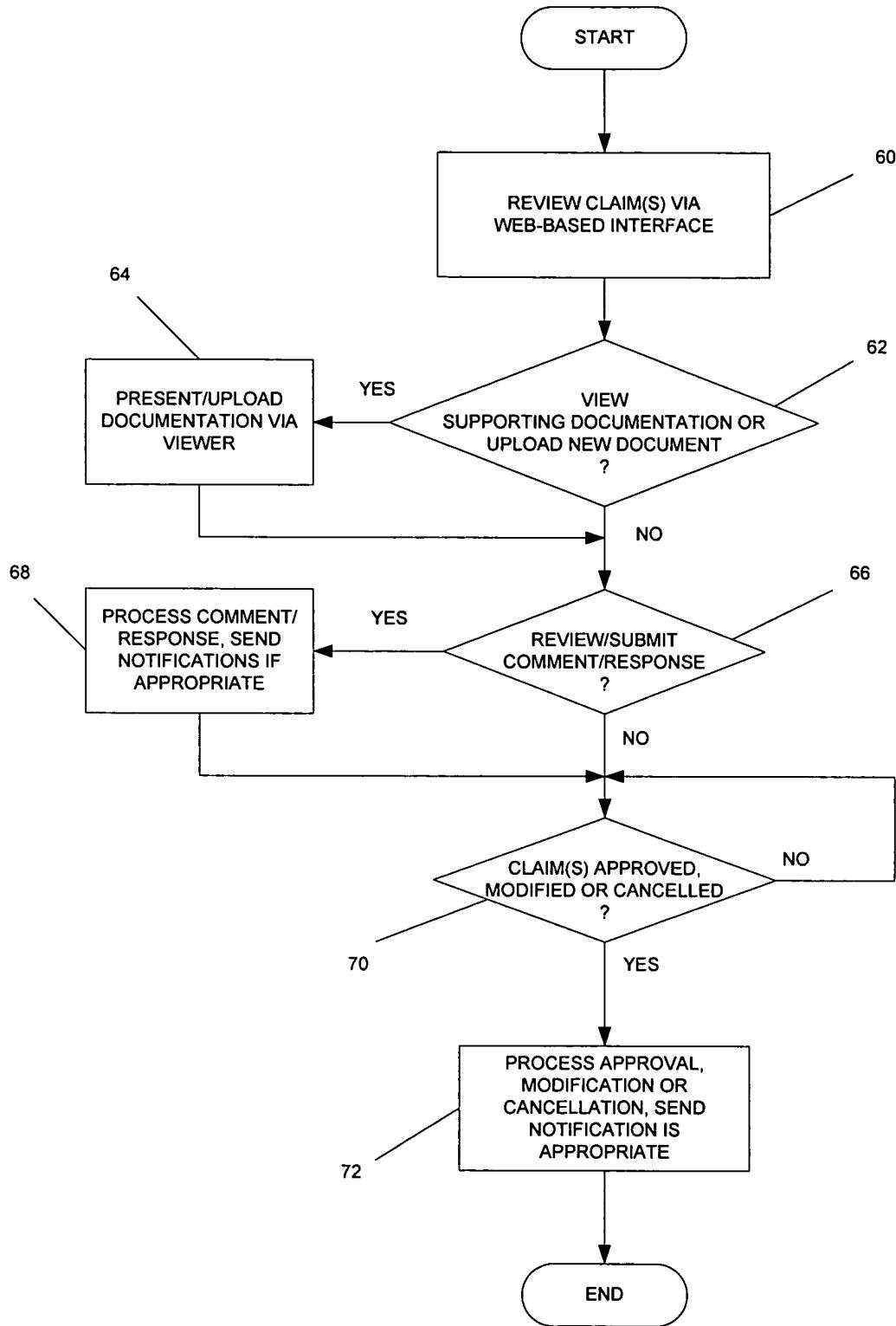


FIG. 4

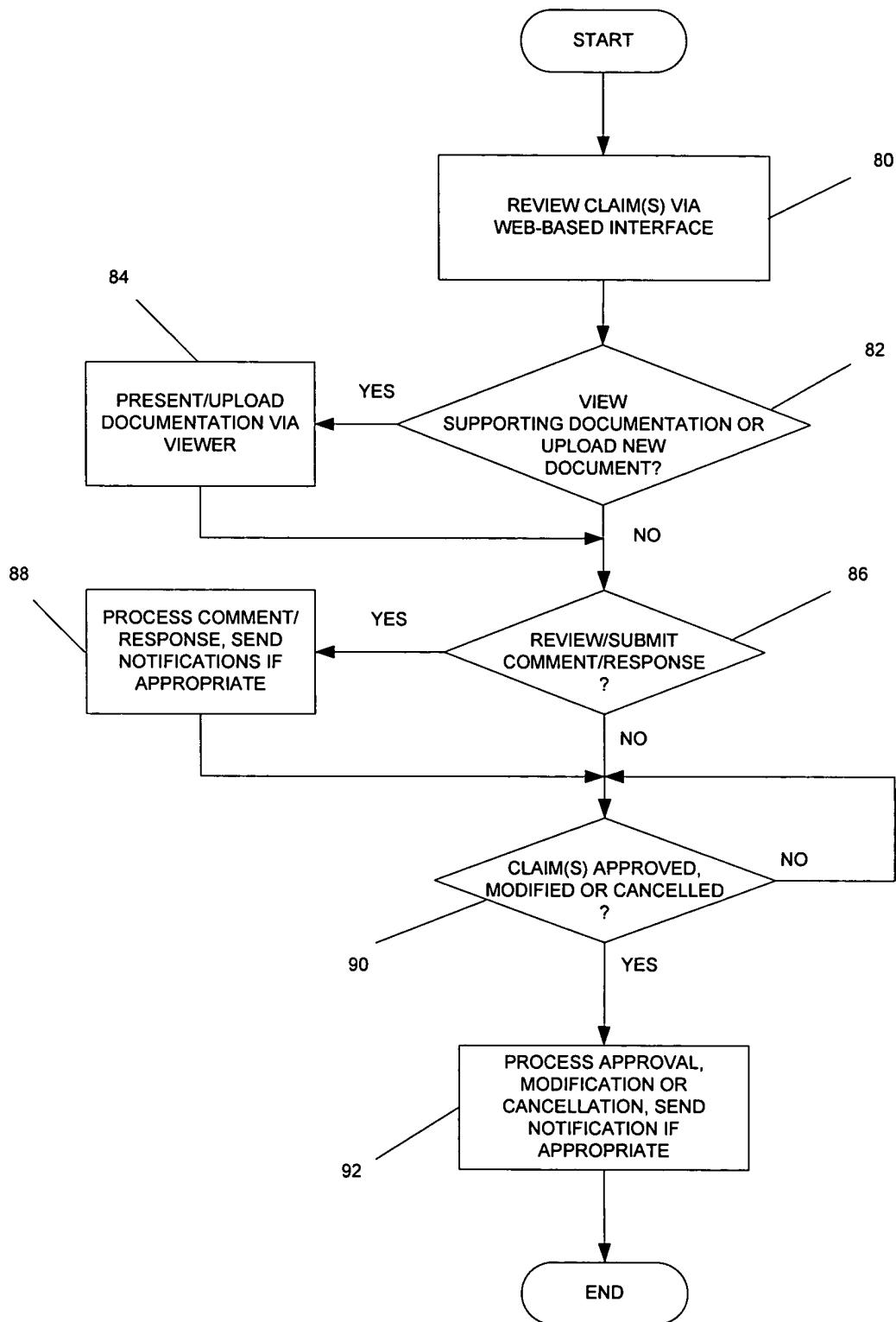


FIG. 5

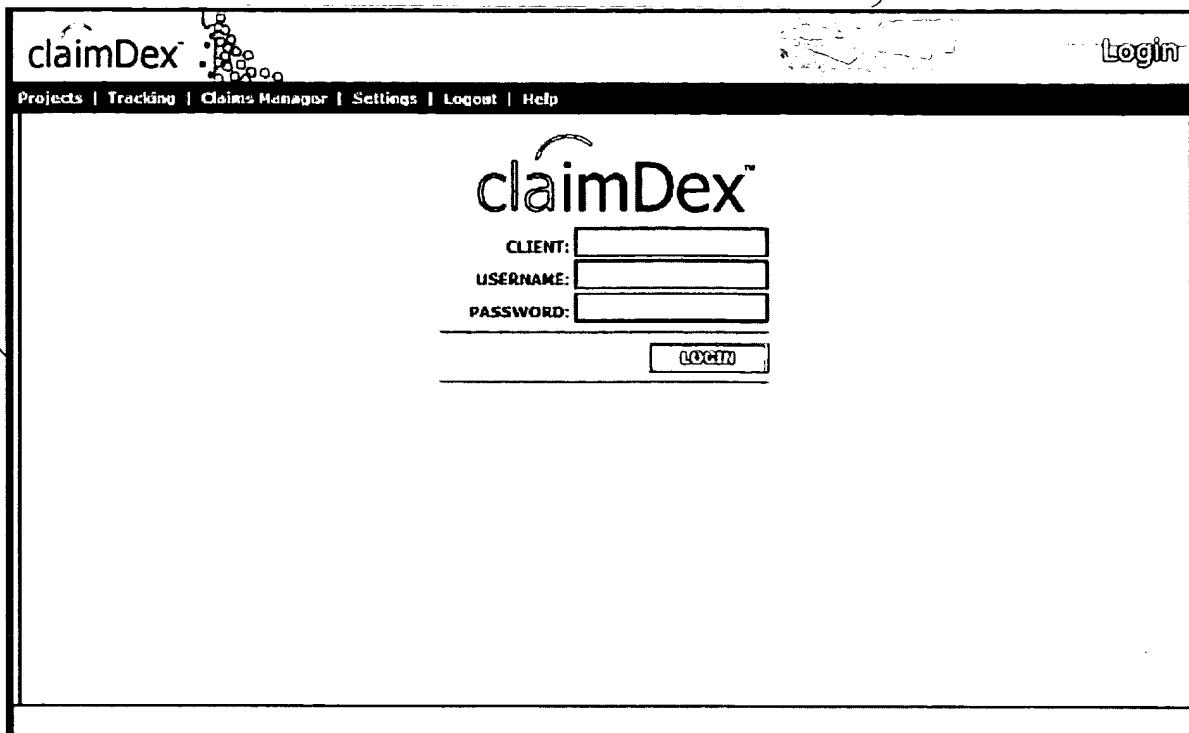


FIG. 6

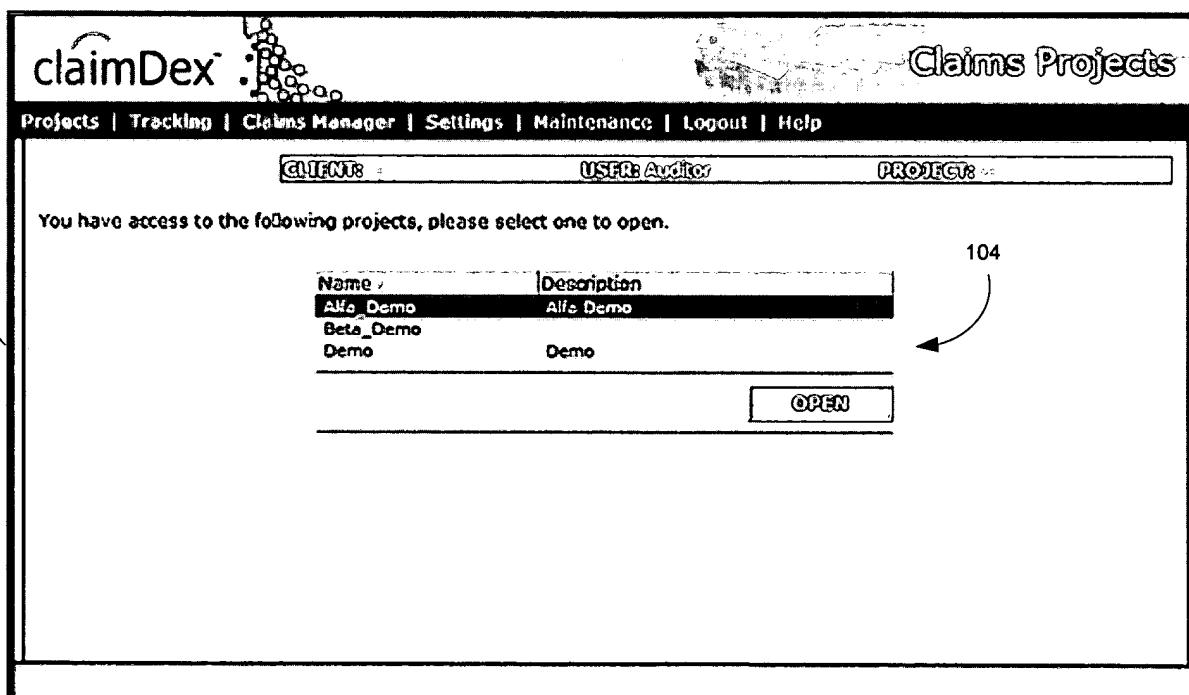


FIG. 7

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The screenshot shows a Windows-style dialog box titled "Search -- Web Page Dialog". The dialog contains several search fields:

- Date: Greater than
- Claim #:
- Vendor Name: Equal To
- Claim Type:
- Initial Amount:
- Net Amount:
- Status: Equal To
- Last Update:
- First Sent Vendor:
- Vendor #:

At the bottom of the dialog are four buttons: "Clear", "Match at least one of the search criteria" (which is highlighted in blue), "Search", and "Cancel".

FIG. 10

130

132

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VIEW
Download
Send

PRG **Claim Details**

Projects | Tracking | Claims Manager | Settings | Logout | Help

CLIENT: Demo **USER: JOHN KIDD*** **PROJECT: Demo**

Claim Information

Vendor	SANTAS CLOSET (1956655)	Claim Amount	\$889.68
Claim Number	0210522	Cancel Amount	\$889.68
Claim Date	10/29/2002	Payback Amount	\$0.00
Approval Date		Net Amount	\$0.00
Description	Overcharges - By Comparison	Approval Amount	\$889.68
Claim Type	40521	Jump to: Claim Information Comments Claim Documents	
Auditor	10019	Respond to Claim	140
Audit Claim Status	N	Enter Approval...	142
claimDex Status	Pending-Vendor		

Comments

From	Type	Comment	Date	Action
claimDex	System	Claim activated in system.	03-16-2004 10:58	[Delete] [Edit]
Demo Auditor	Auditor	[PACKAGED TO VENDOR FOR APPROVAL]	03-16-2004 10:58	[Delete] [Edit]

Documents

Title	Description	Type	Date Uploaded
Index Document		CLAIM	10-29-2002 00:00

[Viewer: ActiveX Java | Connection: HTTP only TCP/IP]

E-Mail Document To: [VIEW](#) [Download](#) [Send](#)

[Jump to: Claim Information | Comments | Claim Documents](#)

FIG. 11

130

PRG SYSTEMS

Claim Details

Projects | Tracking | Claims Manager | Settings | Maintenance | Logout | Help

CLIENT: Demo USER: Demo Auditor PROJECT: Demo

Claim Information

Vendor	STRANGE LABS INC (3556578)	Claim Amount	\$14,594.88
Claim Number	0210525	Canceled Amount	\$0.00
Claim Date	10/29/2002	Payback Amount	\$0.00
Approval Date		Net Amount	\$14,594.88
Description	New Store Allowance	Approval Amount	\$14,594.88
Claim Type	50365	Jump to: Claim Information Comments Claim Documents Category History	
Auditor	8896	Respond to Claim	140
Audit Claim Status	N	Enter Approval...	142
Category	--		
Stage	--		
claimDex Status	NEW		

Comments

From: System To: Type: claimDex Component: claimDex Date: 03-16-2004 11:09

claimDex System Claim activated in system.

Documents

ID	Description	Type	Date Uploaded
Index Document	CLAIM	10-29-2002 00:00	
Index Document	SUPPORT	10-29-2002 00:00	

[Viewer: ActiveX Java | Connection: HTTP only TCP/IP] [VIEW](#) [Download](#) [Send](#)

E-Mail Document To: john.kidd@prgx.com

Category History

Date: [] Category: [] Stage: [] Note: [] By User: []

[Edit Categories/Stages](#) [Change](#)

Jump to: Claim Information | Comments | Claim Documents | Category History

132

134

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162

164

168

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166

FIG. 12

150

 Add Comment/File

Posting response from Demo Auditor (Auditor)

Comment Text:

Security:
 152

File to upload:

File Title:

File Description:

OPTIONAL: Check previous recipients to notify...

Select... Name: Email: Phone: Notes: Type:

Followup Link Expires After:
 154

FIG. 13

160

claimDex -- Approve Claim - Microsoft Internet Explorer

Approve Claim

Approving claim # 0210517 for PLANAR CORPORATION.

Approval Amount: **Original Amount:**

Comment:

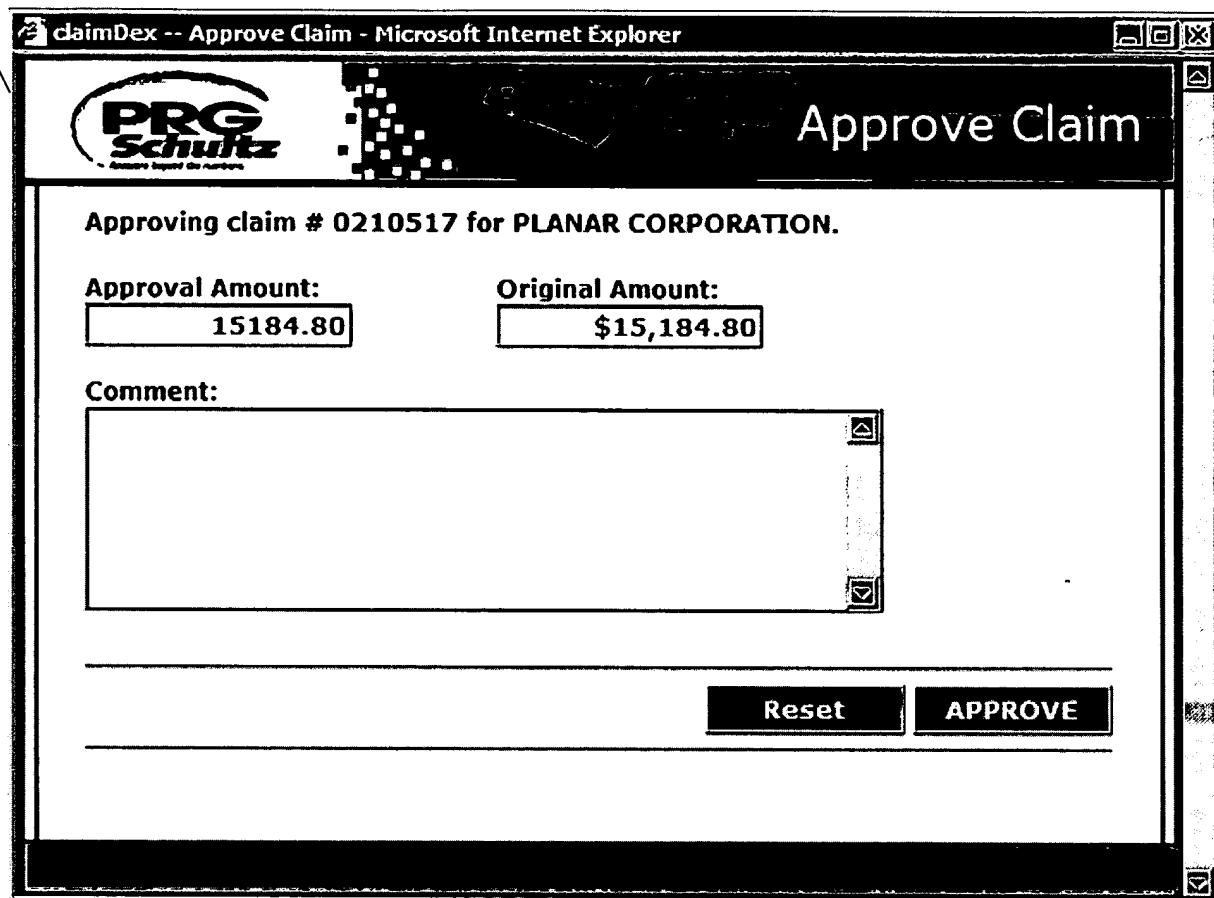


FIG. 14

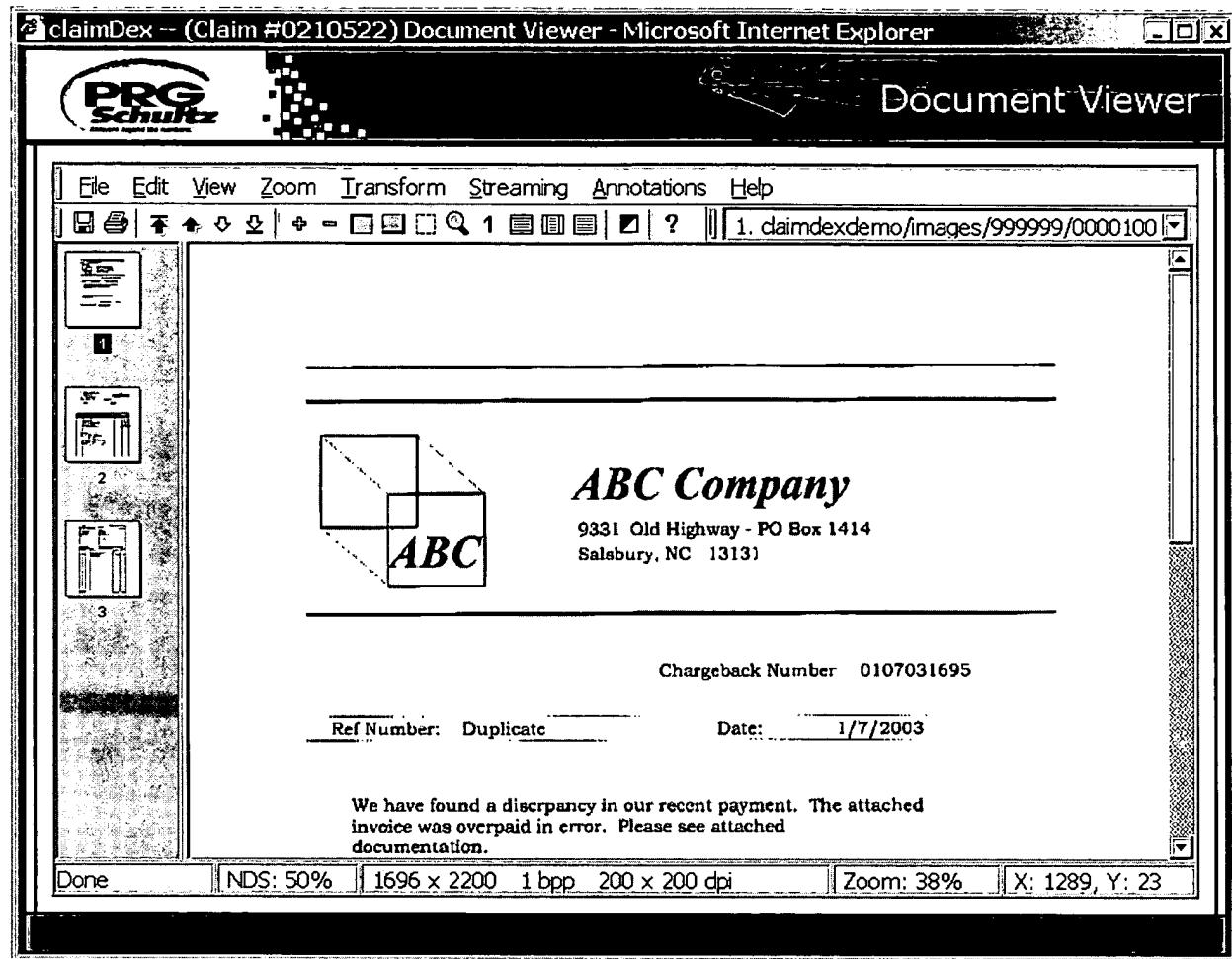


FIG. 15

182

claimDex -- Add Comment/File - Microsoft Internet Explorer

Add Comment/File

Posting response from: Auditor (Auditor)

Comment Text:

Security: Non-Confidential

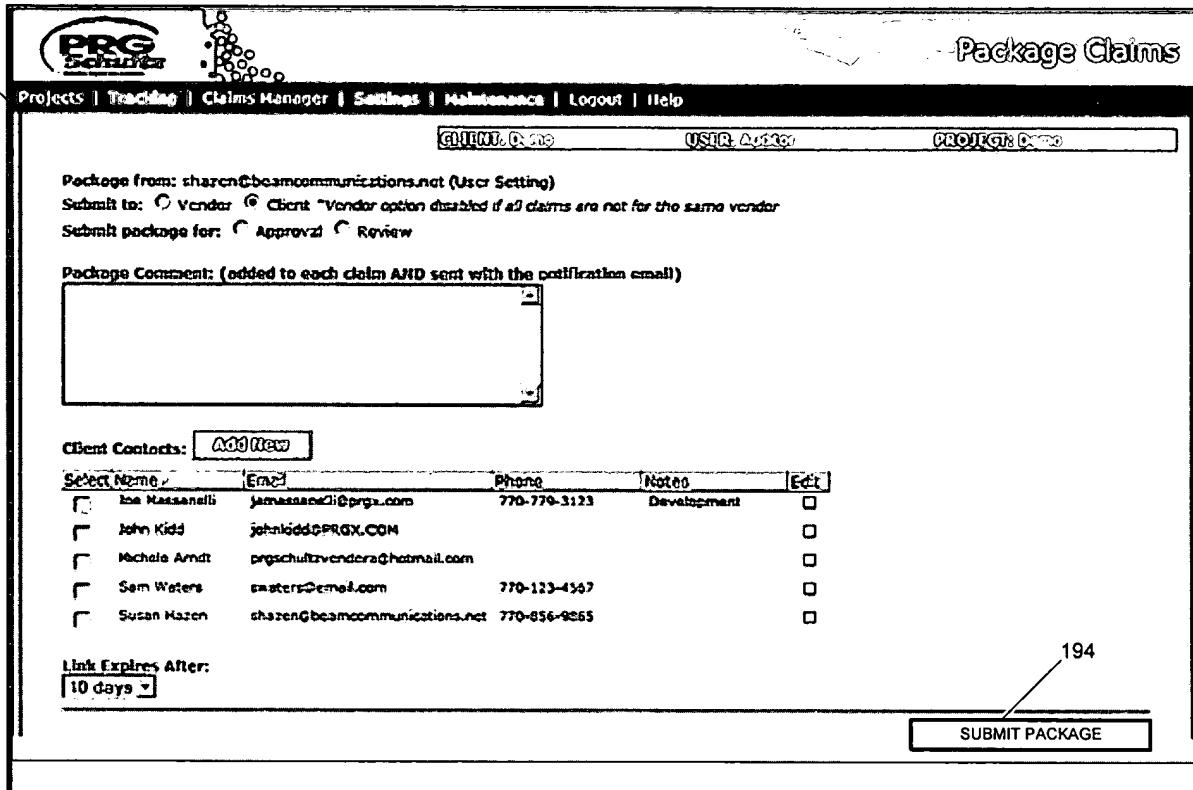
File to upload:

File Title:

File Description:

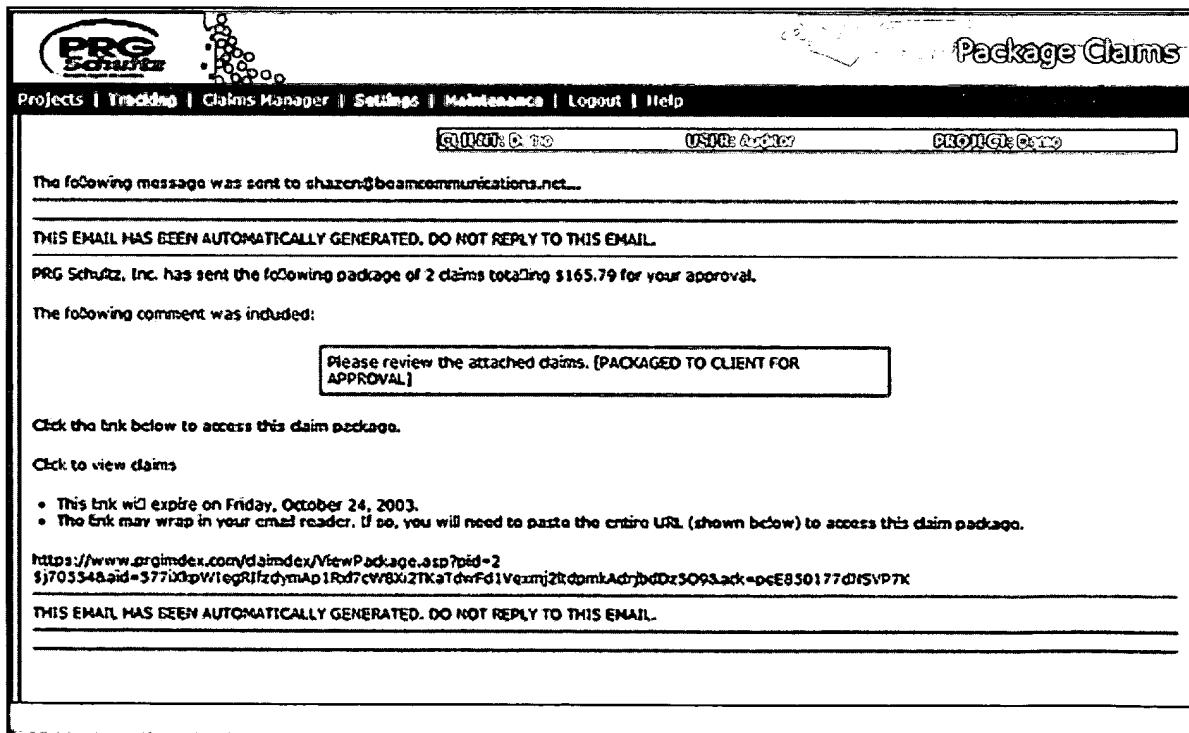
FIG. 16

192



The screenshot shows the 'Package Claims' page. At the top right, it says 'Package Claims'. On the left, there's a 'PRG Software' logo and a circular icon with dots. The main area has tabs: 'CLIENT: D-100', 'USER: Admin', and 'PROJECT: D-100'. Below these are fields for 'Package from:' (sharen@beamcommunications.net), 'Submit to:' (radio buttons for 'Vendor' and 'Client'), 'Submit package for:' (radio buttons for 'Approval' and 'Review'), and 'Package Comment:' (a large text area). A 'Client Contacts' section lists five people with checkboxes and edit links. Below that is a 'Link Expires After:' dropdown set to '10 days'. At the bottom right is a 'SUBMIT PACKAGE' button.

FIG. 17



The email message starts with 'Package Claims' at the top right. The subject line is 'The following message was sent to sharen@beamcommunications.net...'. It contains a warning: 'THIS EMAIL HAS BEEN AUTOMATICALLY GENERATED. DO NOT REPLY TO THIS EMAIL.' Below that, it says 'PRG Schultz, Inc. has sent the following package of 2 claims totaling \$165.79 for your approval.' A comment section includes a box with the text 'Please review the attached claims. [PACKAGED TO CLIENT FOR APPROVAL]'. Further down, it says 'Click the link below to access this claim package.' and 'Click to view claims.' There's a bulleted list: '• This link will expire on Friday, October 24, 2003.' and '• The link may wrap in your email reader. If so, you will need to paste the entire URL (shown below) to access this claim package.' The URL is provided as a long string: 'https://www.prgimdex.com/claimindex/ViewPackage.asp?pid=2\$j70334&sid=37710pxV1egRifzdymp1Rd7cv8XzTkmFd1Vezmj2tcdpmkAdrjdDz5093.adck=pCE850177dISVP7K'. The message ends with 'THIS EMAIL HAS BEEN AUTOMATICALLY GENERATED. DO NOT REPLY TO THIS EMAIL.'

FIG. 18

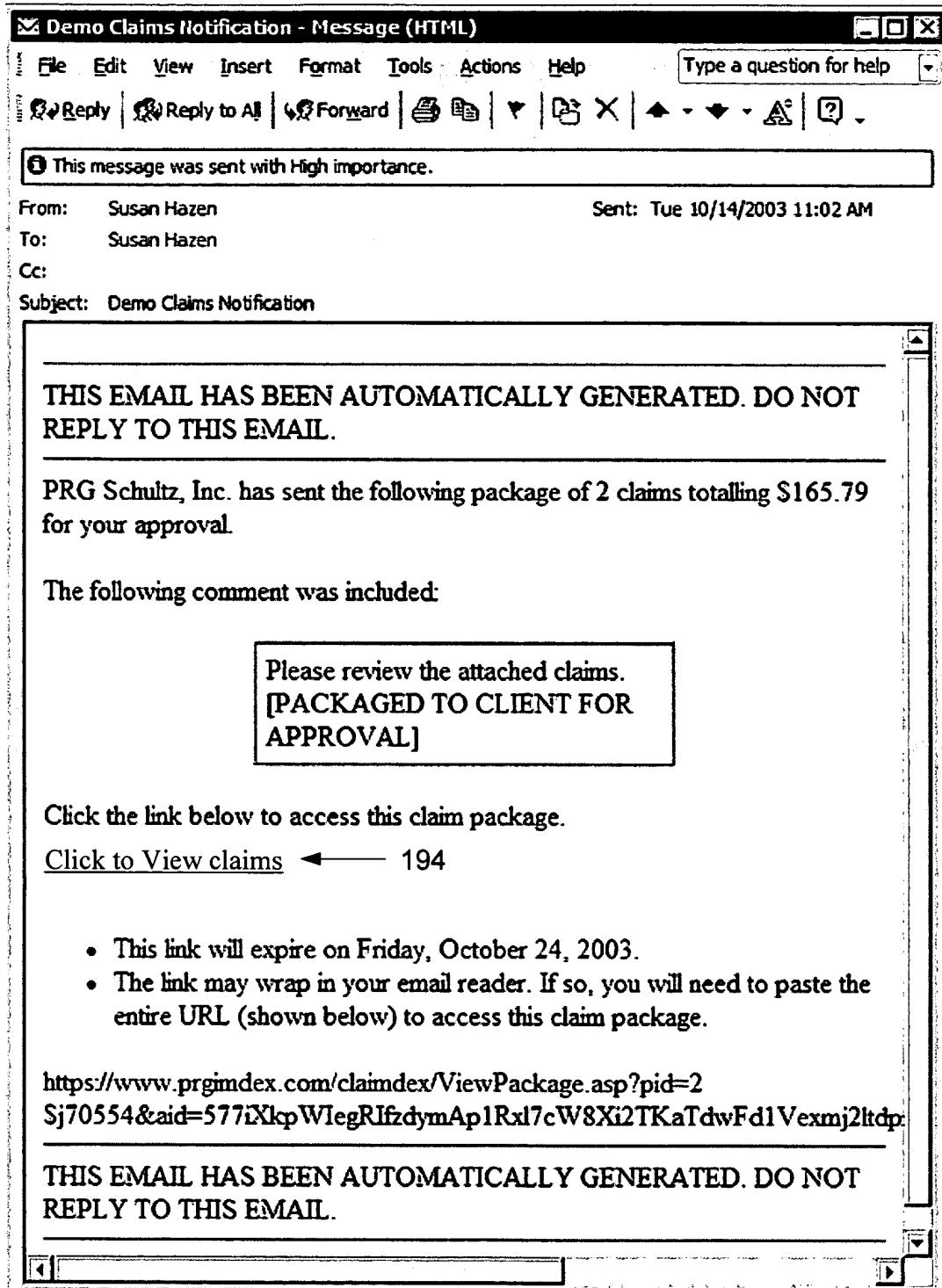


FIG. 19

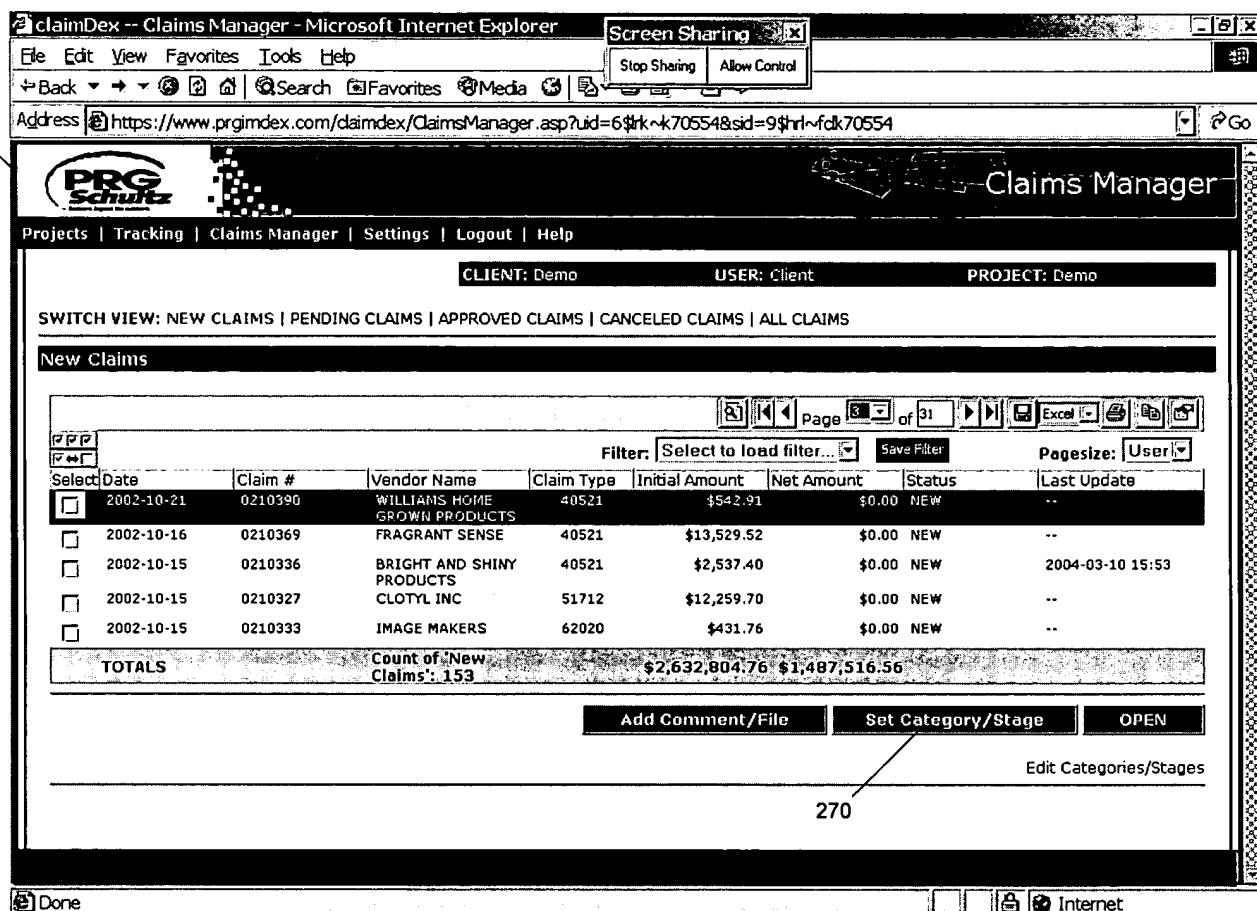


FIG. 20

PRG Schmitz

Claim Details

Projects | Tracking | Claims Manager | Settings | Logout | Help

CLIENT:	Demo	USER:	Client	PROJECT:	Demo
Claim Information					
Vendor	MAJOR SALES COMPANY (4453515)	Claim Amount	\$17,717.24		
Claim Number	0210406	Cancel Amount	\$17,717.24		
Claim Date	10/22/2002	Payback Amount	\$0.00		
Approval Date		Net Amount	\$0.00		
Description	Scan Allowance	Approval Amount	\$17,717.24		
Claim Type	51713	Jump to: Claim Information Comments Claim Documents Category History			
Auditor	7713	Respond to Claim			
Audit Claim Status	N	Enter Approval...			
Category	For John				
Stage	Researching				
claimDex Status	NEW				
Comments					
From	Type	Comment	Date	Excel File	
claimDex	System	Claim activated in system.	03-31-2004 16:14		
Documents					
Title	Description	Type	Date Uploaded		
Index Document		CLAIM	10-22-2002 00:00		
[Viewer: <input checked="" type="radio"/> ActiveX <input type="radio"/> Java Connection: <input checked="" type="radio"/> HTTP only <input type="radio"/> TCP/IP]				VIEW	Download
E-Mail Document To: <input type="text"/>				Send	
Category History					
Date	Category	Stage	Note	Excel File	
04-12-2004 14:47	For John	Researching		By User Client	
Edit Categories/Stages Change					
Jump to: Claim Information Comments Claim Documents Category History					

210

212

214

FIG. 21

218

claimDex -- Approve Claim - Microsoft Internet Explorer

Approve Claim

Approving claim # 0210517 for PLANAR CORPORATION.

Approval Amount: **15184.80** Original Amount: **\$15,184.80**

Comment:

Reset APPROVE

This screenshot shows a Microsoft Internet Explorer window titled 'Approve Claim'. At the top, it displays 'Approving claim # 0210517 for PLANAR CORPORATION.' Below this, there are two input fields: 'Approval Amount' containing '15184.80' and 'Original Amount' containing '\$15,184.80'. A large text area labeled 'Comment:' is present, with scroll bars indicating it can be expanded. At the bottom right are 'Reset' and 'APPROVE' buttons.

FIG. 22

230

claimDex -- Category/Stage - Microsoft Internet Explorer

Category: For Hannah 232

Stage: Researching 234

NONE
Researching
Awaiting Feedback
Processing

236

238

CHANGE

This screenshot shows a Microsoft Internet Explorer window titled 'Category/Stage'. It features two dropdown menus. The first dropdown under 'Category' is set to 'For Hannah' (labeled 232). The second dropdown under 'Stage' is set to 'Researching' (labeled 234) and contains four options: 'NONE', 'Researching', 'Awaiting Feedback', and 'Processing'. A scroll bar is visible next to the stage dropdown. At the bottom right is a 'CHANGE' button (labeled 238).

FIG. 23

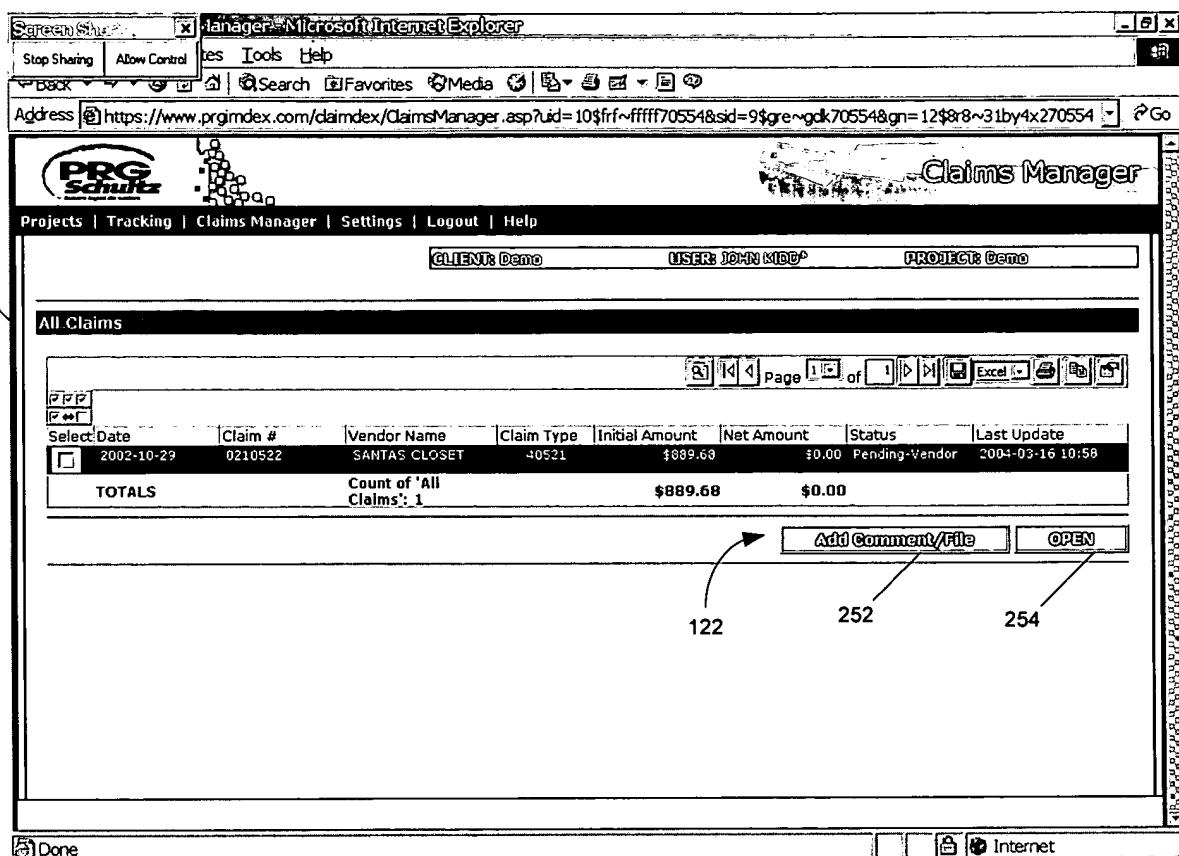


FIG. 24

FIG. 25


Claim Details

[Projects](#) | [Tracking](#) | [Claims Manager](#) | [Settings](#) | [Logout](#) | [Help](#)

CLIENT: Demo	USER: JOHN KIDD*	PROJECT: Demo
Claim Information		
Vendor	MAJOR SALES COMPANY (4453515)	Claim Amount \$17,717.24
Claim Number	0210406	Cancel Amount \$17,717.24
Claim Date	10/22/2002	Payback Amount \$0.00
Approval Date		Net Amount \$0.00
Description	Scan Allowance	Approval Amount \$17,717.24
Claim Type	S1713	Jump to: Claim Information Comments Claim Documents
Auditor	7713	Respond to Claim
Audit Claim Status	N	Enter Approval...
claimDex Status	Pending-Vendor	

Comments

From	Type	Comment	Date	File
Demo Auditor	Auditor	[PACKAGED TO VENDOR FOR APPROVAL]	04-12-2004 14:53	Excel
claimDex	System	Claim activated in system.	03-31-2004 16:14	File

Documents

Title	Description	Type	Date Uploaded
Index Document		CLAIM	10-22-2002 00:00

[Viewer: ActiveX Java | Connection: HTTP only TCP/IP] [VIEW](#)
[Download](#)

E-Mail Document To:
[Send](#)

[Jump to: Claim Information | Comments | Claim Documents](#)

262

FIG. 26

claimDex - Approve Claim - Microsoft Internet Explorer

Approve Claim

Approving claim # 0210517 for PLANAR CORPORATION.

Approval Amount: **Original Amount:**

Comment:

264

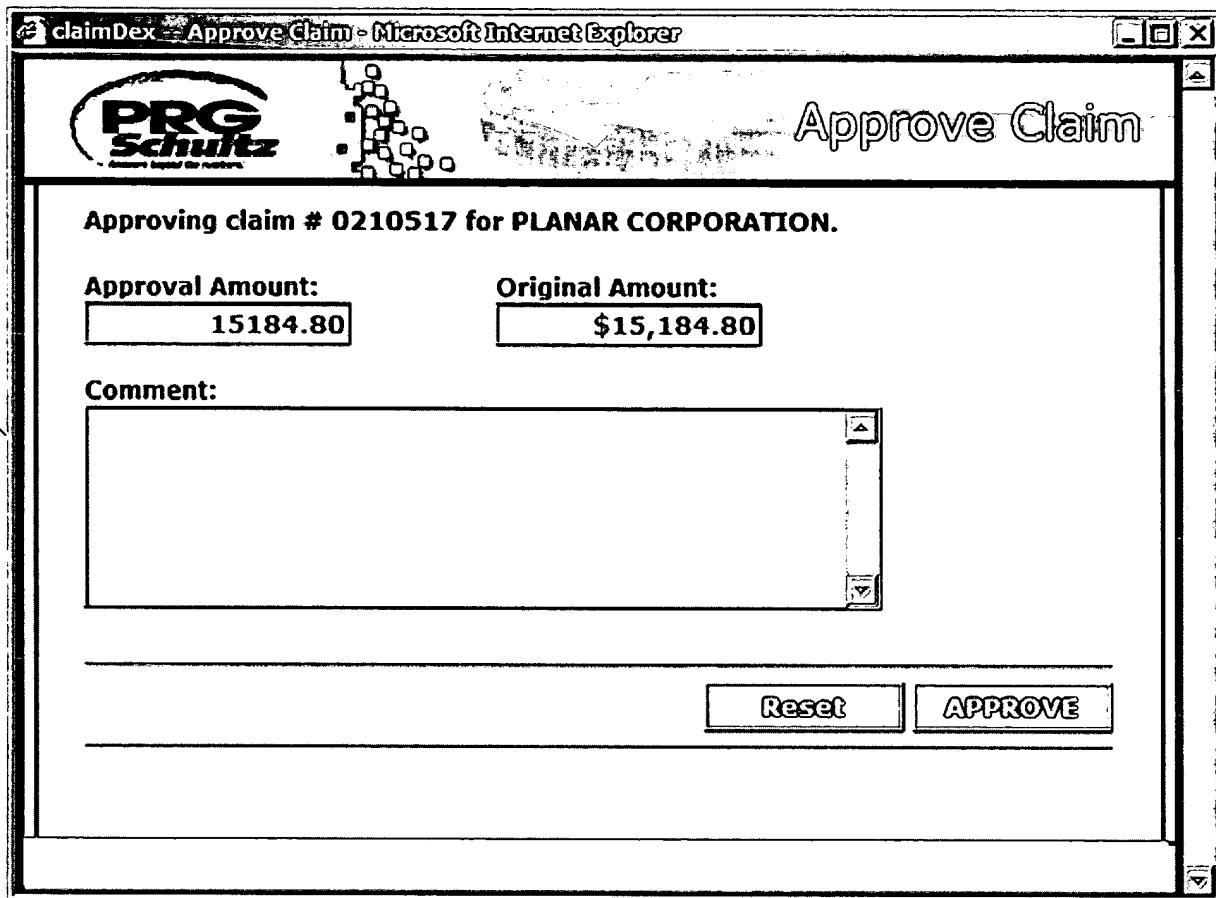


FIG. 27